

DGCA APPROVED TCC 142D - 01

MTC/REC/0763/XI/2020/J

Certificate

J. REINER VAN DER WESTHUIZEN

has successfully completed the :

CREW RESOURCES MANAGEMENT RECURRENT COURSE

Conducted for a total of 08 hours for Ground Course

Course period of November 10,2020

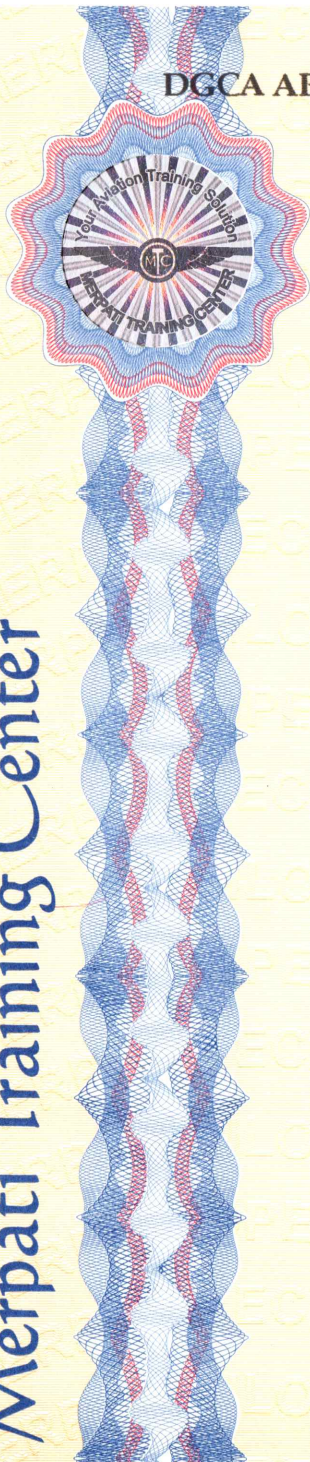
Jakarta, November 10,2020









DONNY R. RURUT

MANAGER OPERATION TRAINING

Merpati Training Center



COURSE CONTENTS

-  **SITUATIONAL AWARENESS**
-  **PERCEPTION**
-  **CONFLICT**
-  **DECISION MAKING**
-  **HUMAN PERFORMANCE AND LIMITATION**
-  **CASE STUDY**