



Merpati Training Center

Certificate

M. YUSUF YUSANDIKA KANTOHE

has successfully completed the:

CREW RESOURCES MANAGEMENT

RECURRENT COURSE

Conducted for a total of 08 hours for Ground Course

Course period of October 06,2020

Jakarta, October 06, 2020

DONNY R. RURUT
MANAGER OPERATION TRAINING

COURSE CONTENTS

- SITUATIONAL AWARENESS
- PERCEPTION
- CONFLICT
- DECISION MAKING
- HUMAN PERFORMANCE AND LIMITATION
- CASE STUDY