

DGCA APPROVED TCC 142D - 01

MTC/REC/2496/XII/2021/J

Certificate

FIRZA RIZKY NOVEKATAMA

has successfully completed the :

CREW RESOURCES MANAGEMENT RECURRENT COURSE

Conducted for a total of 08 hours for Ground Course

Course period of December 07, 2021

Jakarta, December 07, 2021









DONNY R. RURUT

MANAGER OPERATION TRAINING

Merpati Training Center



COURSE CONTENTS

SUBJECT	HOUR
 SITUATIONAL AWARENESS	1
 PERCEPTION	1
 CONFLICT	1
 DECISION MAKING	1
 HUMAN PERFORMANCE AND LIMITATION	2
 CASE STUDY	2