

DGCA APPROVED TCC 142D - 01

MTC/CRM/0138/I/2022/J

Certificate

KRISTIYONO

has successfully completed the :

CREW RESOURCES MANAGEMENT INITIAL COURSE

Conducted for a total of 32 hours for Ground Course

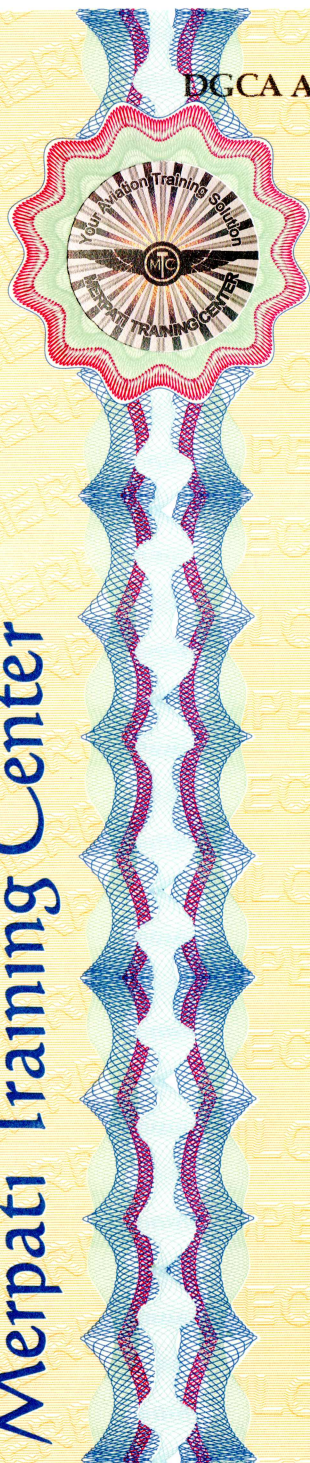
Course period of Januari 12 till Januari 14, 2022

Jakarta, Januari 14, 2022





















DONNY R. RURUT
MANAGER OPERATION TRAINING

Merpati Training Center



COURSE CONTENTS

SUBJECT	HOURS
 ICE BREAKING	1
 SITUATIONAL AWARENESS	2
 PERCEPTION	1
 ROLE THEORY	1
 CULTURE	1
 FLIGHT CREWS WORKING STYLES	2
 MOTIVATION	1
 INITIATIVE AND AMBITION	1
 PERSONALITY AND STRESS	1
 INTERPERSONAL COMMUNICATION	2
 TEAM WORK	2
 SMALL ORGANIZED GROUP (S.O.G)	1
 CONFLICT	2
 DECISION MAKING	1
 CRITIQUE	1
 HUMAN ERROR, RELIABILITY AND ERROR MANAGEMENT	2
 HUMAN PERFORMACE AND LIMITATION	1
 CONCLUSION	1