



DGCA APPROVED TCC 142D - 01

MTC/CRM/0138/I/2022/J

Certificate

KRISTIYONO

has successfully completed the :

CREW RESOURCES MANAGEMENT INITIAL COURSE

Conducted for a total of 32 hours for Ground Course

Course period of Januari 12 till Januari 14, 2022

Jakarta, Januari 14, 2022

DONNY R. RURUT
MANAGER OPERATION TRAINING

COURSE CONTENTS

SUBJECT	HOURS
BOOK ICE BREAKING	1
BOOK SITUATIONAL AWARENESS	2
BOOK PERCEPTION	1
BOOK ROLE THEORY	1
BOOK CULTURE	1
BOOK FLIGHT CREWS WORKING STYLES	2
BOOK MOTIVATION	1
BOOK INITIATIVE AND AMBITION	1
BOOK PERSONALITY AND STRESS	1
BOOK INTERPERSONAL COMMUNICATION	2
BOOK TEAM WORK	2
BOOK SMALL ORGANIZED GROUP (S.O.G)	1
BOOK CONFLICT	2
BOOK DECISION MAKING	1
BOOK CRITIQUE	1
BOOK HUMAN ERROR, RELIABILITY AND ERROR MANAGEMENT	2
BOOK HUMAN PERFORMANCE AND LIMITATION	1
BOOK CONCLUSION	1